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"THE STUDY OF VIRAL MARKETING USING E-COMMERCE SERVICES"

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ABSTRACT

This paper reports development of a longitudinal explorating study on the provision of highly accessible and integrative electronic service on viral marketing, usually delivered through word-of-mouth or even enhanced by the network effects of the Internet and it is seen as a marketing "strategy", encouraging people to pass along a marketing passage voluntarily. Viral marketing is about marketing techniques that are meant to increase brand awareness, on the basis of preexisting social networks. It works by means of self-replicating viral processes, which might prove (in a more metaphorical way) similar to the spread of pathological viruses. This paper discusses how viral marketing spreads rapidly with a zero cost technique of social network and the significance of employing e-commerce strategy to it. The basic characteristics includes effortless transfer to others, Scales easily from small to very large, Exploits common motivations and behaviors, Utilizes existing communication networks, Takes advantage of others' resources etc.

KEYWORDS: *E-Commerce*, *E-Business*, *Viral Marketing*, *Networking*.

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