

## **A REVIEW ON FACTOR EFFECTING EFFECTIVE COMMUNICATION BETWEEN REGISTERED NURSES AND ADULT CANCER PATIENTS**

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### **ABSTRACT**

*To gather the most up-to-date information on the variables that influence successful communication amongst registered nurses and inpatient cancer patients. Method To find relevant quantity and quality studies published in English, a three-step search approach was used to explore electronic databases. The review did not contain any grey literature. The studies were reviewed using the Joanna Briggs Institute System for the Unified Management, Assessment, and Review of Information standards. The quantitative component of the evaluation comprised three investigations, with the results provided in a narrative overview. The qualitative approach of the review comprised five studies, and the results were categorized in a meta-synthesis, yielding four synthesised conclusions. Results The qualities of nurses, clients, and the environment were identified as variables that affect successful communication. Genuineness, competence, and good communication skills were among the promoting characteristics in nurses. The effectiveness of post-basic training in enhancing nurse–patient interaction has yet to be determined. Nurses who were task-oriented, fearful of death, and had poor self-awareness of their own linguistic behaviors, on the other hand, restricted communication. When providing psychosocial elements of treatment and in emotionally charged circumstances, nurses were also found to communicate less successfully. Patients who took an active role in their own treatment and sought information from the nurses, on the other hand, were more likely to communicate with the nurses. Patients' reluctance to share their disease/feelings, desire for seeking emotional support from family/friends, and usage of implicit signals were shown to be some of the variables that limit communication. Nurses who worked in a supportive ward setting were more likely to employ facilitative behavior, while those who worked in a conflict-filled workplace were more likely to use blocking behavior.*

**KEYWORDS:** *Communication, Hematology, Nursing, Oncology, Systematic review*

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